

CASE STUDY

BETTER RESOURCE ALLOCATION TO ENSURE OSHA, JOINT COMMISSION COMPLIANCE & CAPS ACCREDITATION

Medical Facility, North America

SUMMARY

For medical facilities, providing safe and effective care is the highest priority. Staying compliant to meet OSHA-regulated ANSI standards and maintain Joint Commission Status means dedication to ongoing maintenance and upkeep of emergency equipment throughout the facility. For one of the largest medical facilities in the country, compliance is a vital requirement and bringing in safety experts from Haws to ensure weekly and annual ANSI/ISEA Z358.1 compliance means its medical practitioners and staff are free to do what they do best — help people get better.

BACKGROUND

With more than 2,000 emergency eye wash and drench shower units requiring weekly and annual testing, one of the biggest challenges at this facility is sheer scale. Performing the necessary weekly activations of emergency equipment was diverting staff and resources to their limit. What's more, compliance levels for both weekly and annual testing and servicing needed improvement.

SOLUTION

Following a Haws hosted ANSI webinar, a member of a neighboring medical facility reached out to Haws Services to schedule an inspection. Results from the inspection at the initial site were so beneficial a recommendation was made for similar work at the larger facility. After assessing the situation, Haws Services gave a thorough inspection report and proposed placing a full-time employee onsite to perform all required weekly and annual testing. Work performed by Haws Services-certified technical experts thereby ensures ANSI/ISEA Z358.1 compliance on all types of emergency equipment, regardless of the brand, with the added assurance that all equipment will be properly tested weekly and annually.

RESULTS

Prior to contract, the medical facility had a <75% compliance rating on weekly activation testing and a 16% compliance rating on annual testing. Current compliance levels are 99% on weekly testing and 90% on annual testing. By installing a Haws Service certified employee onsite, the facility was able to re-allocate 30% of the staff to focus on areas more fitting of their education. It also meant clinical and research specialists could focus on much-needed patient care. By preparing reports while completing inspections, the technical expert has significantly reduced the number of work orders submitted to the facilities department, improving both equipment compliance and readiness while also reducing workload for the facilities and healthcare teams.

Haws is now in its third year with the medical facility, with duties set to expand to include commissions on all new installations of emergency equipment. Haws is currently in the process of scheduling a competent installer training program for the facility's plumbing staff to ensure proper installations going forward.

To learn more, visit www.Hawsco.com.



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www.Hawsco.com

HawsServices@Hawsco.com

888.508.8065