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♦ website: www.BritaHydrationStation.com

No. 2076621 (2)

**Model 2520
Floor-standing Brita® Hydration Station®**

**Brita® Hydration Station®
Limited Warranty**

For complete warranty information, please see page 10 of this owner's manual.

**SHOULD YOU EXPERIENCE DIFFICULTY WITH THE USE OF THIS
MODEL, OR REQUIRE REPLACEMENT PARTS, PLEASE CALL:**

**TECHNICAL SUPPORT:
1-800-766-5612**

QUICK START REFERENCE (SEE INSTALLATION INSTRUCTIONS FOR FURTHER DETAILS)

APPROX. FLOW RATE: 0.4-0.6 GPM (2180-3270 L/day)

SUPPLY WATER TEMP: 41-95°F (5-35°C)

REPLACEMENT FILTER CARTRIDGE: To avoid voiding the warranty, use Brita® Hydration Station® replacement filters only.

WATER SUPPLY REQUIREMENTS: 90 PSI (5.99 ATM) max supply pressure; cold water only.

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

NOTE: When installing this unit, all pertinent local, state, or federal codes should be adhered to. This unit is certified for indoor use only.

Haws Model 2520 is tested and certified by WQA to NSF/ANSI 61 and 372.



Warnings

ELECTRICAL

1. Keep the unit upright while moving, operating, or storing it. If it tilts more than 45°, wait 1 hour before plugging it in.
2. After unplugging this unit, wait 5 minutes before plugging it in again.
3. Power supply:
 - a. Do not plug several of these units into the same power outlet.
 - b. Do not plug this unit into a loose power outlet.
 - c. Do not unplug this unit by pulling on its power cord.
 - d. Do not touch the power plug with wet hands.
 - e. Do not install this unit beneath a power outlet.
4. Power cord:
 - a. If the supply cord is damaged, it must be replaced by Haws, its service agent, or similarly qualified persons in order to avoid a hazard.
 - b. Do not bend the power cord or place heavy objects upon it.

WATER

1. Do not place any water container on top of this unit.
2. Unplug and drain this unit before moving it.

INFLAMMABLES

1. Do not place inflammables near this unit.
2. Do not spray inflammables or insecticides near or onto this unit.

OTHER

1. Do not risk damaging the cooler by setting heavy objects on top of it.
2. Do not knock or rock this cooler.

Installation

PARTS LIST: 1 Brita® Hydration Station®, 1 purge tube.

RECOMMENDED PARTS (NOT SUPPLIED): Water supply shutoff valve, 1/4" tubing (for supply line), 1 filter cartridge, 1 filter head, 1 C-clip for filter mounting.

OPTIONAL ACCESSORIES: 0006532549 1/4" leak-detecting valve.

RECOMMENDED TOOLS: Phillips screwdriver, adjustable wrench.

SUPPLY LINE: 1/4" tubing. Cold water supply only. Intended for municipal water only.

ELECTRICAL CONNECTIONS: 115VAC, 60HZ, approx. 4.8A. Unit is equipped with a standard 115VAC plug. **NOTE:** A Class A ground-fault circuit interrupter (GFCI) shall be installed in the branch-circuit supplying power to this unit.

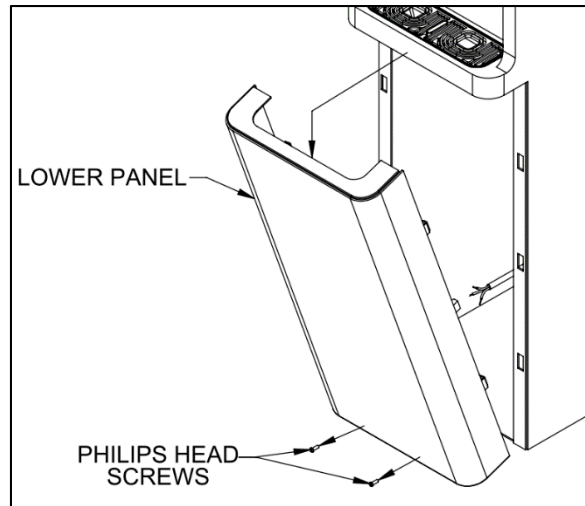
SIZE: 45-5/16"H x 11-13/16"W x 17-3/8"D

INSTALLATION NOTES:

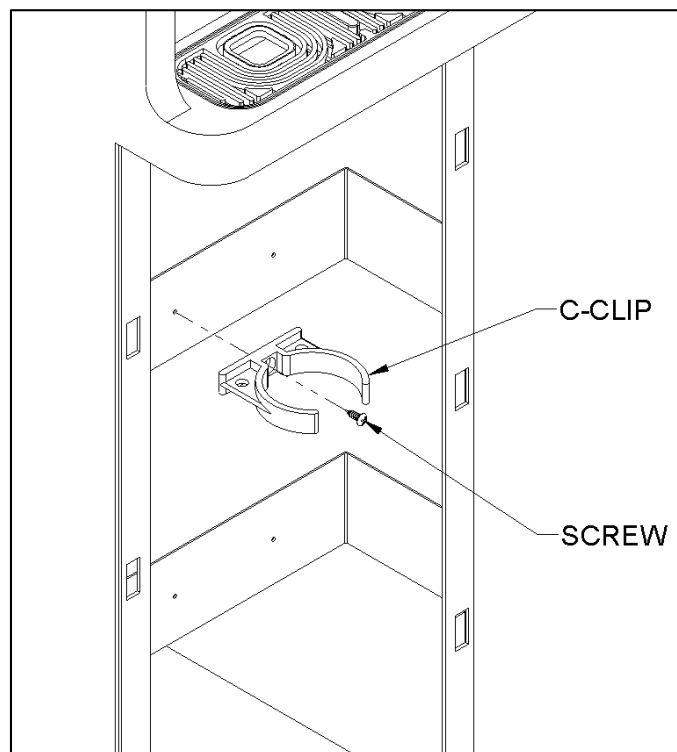
1. This unit can cause serious injury if improperly used. Follow all instructions to avoid risks of injury, equipment or property damage, or fire hazard.
2. Keep the unit upright while moving, operating, or storing it. If it tilts more than 45°, wait 1 hour before plugging it in.
3. This unit is certified for indoor use only. Be certain that the installation location for this unit is level, hard, and not in an area with large temperature swings. 4" of clearance around the unit must be maintained to facilitate air circulation.
4. For all plastic 1/4" push-in type fitting connections, only connect NSF-61 copper or plastic tubing. Stainless steel or glass tubing is not recommended. The following assembly instructions must be followed to ensure a watertight connection:
 - a. Cut tubing square and clean.
 - b. Mark 11/16" from end of tube.
 - c. Push tube into the fitting until it bottoms out.
 - d. To remove, depress collet and pull tubing out.

STEP 1: Level your cooler by twisting the 4 adjustable footpads on the bottom (clockwise to raise a corner of the unit, and counter-clockwise to lower a corner).

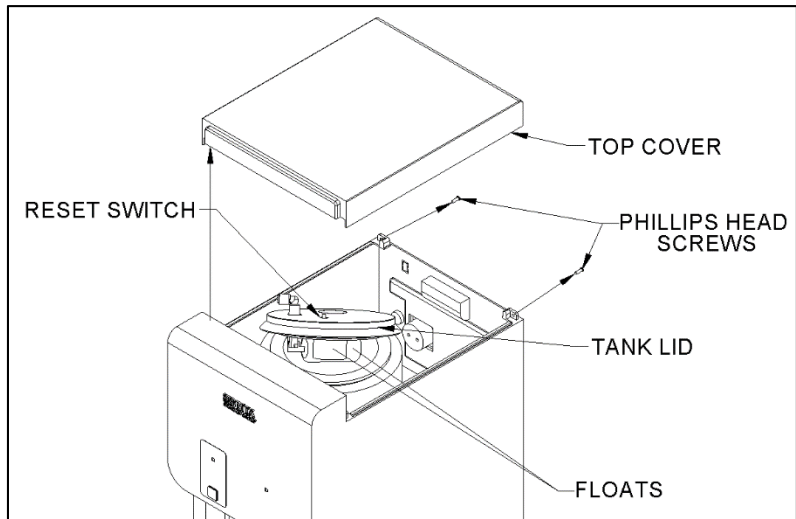
STEP 2: Your cooler will have two Phillips screws holding the lower panel of the cooler in place. Tilt the cooler back slightly and remove these screws. Pull the lower panel down, and then swing the top out to remove it.



STEP 3: For Brita® filter kit usage: Use the kit's plastic C-clip and Phillips sheet metal screw for mounting the filter inside the cooler. Fasten the C-clip to the upper metal bracket in the opening behind the front panel removed in step 2. Run the screw through the center hole in this bracket.

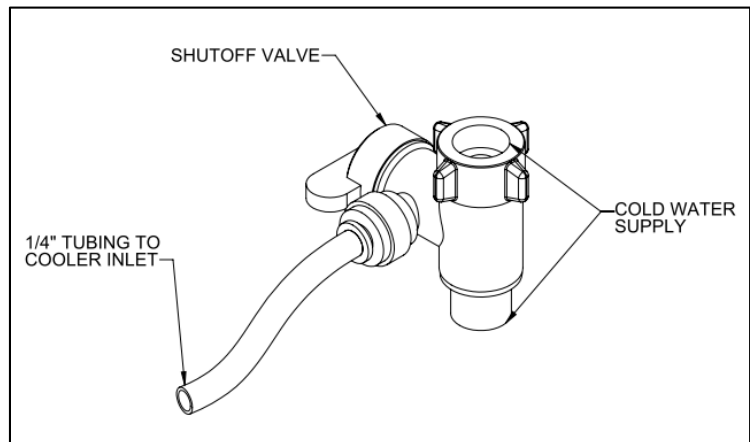


STEP 4: Remove the two Phillips screws that hold the cooler's top cover in place. Remove the cover.

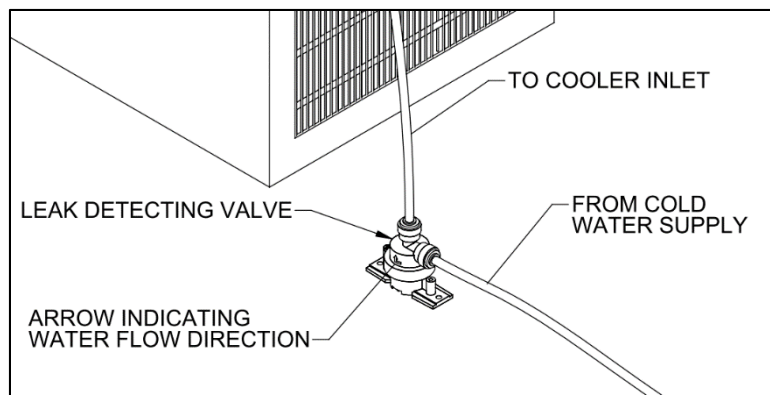


STEP 5: Carefully lift the circular lid off of the main water tank. Make sure the floats on the underside of the lid can move freely, and have not become dislodged or damaged. Re-install the tank lid.

STEP 6: The cooler must be connected to water with 1/4" tubing (not supplied) and a shutoff valve (not supplied). One means of accomplishing this is to tap into an existing water faucet's cold supply under a sink. Connect the cooler to a water supply, but do not turn on the water supply yet.



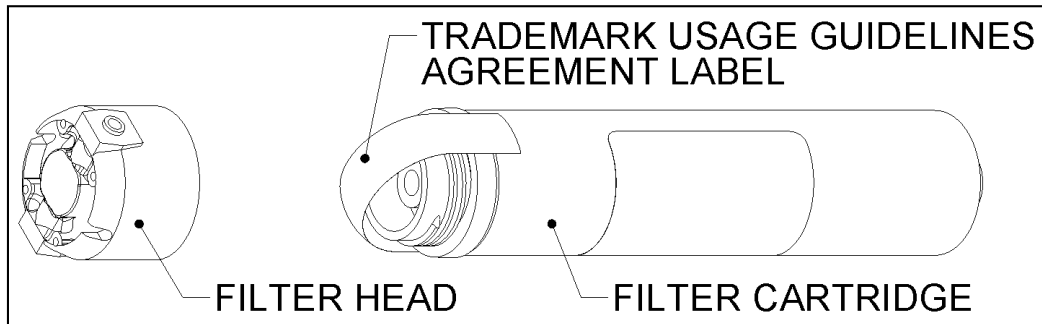
STEP 7: If the optional Haws part **0006532549** 1/4" leak-detecting valve was purchased, install it in the supply line as well. This valve is designed to shut off the water supply if water contacts it, so it is best to secure it firmly to the floor, very close to the cooler itself.
NOTE: Take care not to introduce water to this valve by mopping, etc.



STEP 8: For Brita® filter kit usage:
Remove the bright orange Trademark Usage Guidelines Agreement label on the filter cartridge (see below), thereby accepting the guidelines. The filter ships separately with this unit. (If no filter was received, please call Haws technical support)

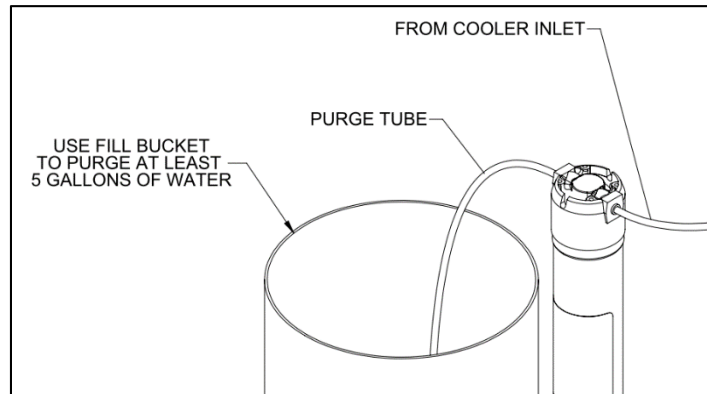
The label reads as follows:

Removal of this label signifies you or an appropriate owner's agent will comply with all BRITA® Trademark Usage Guidelines as well as maintain the unit to the standards as first installed. Detailed information noting requirements can be found in the Owner's Manual.



STEP 9: For Brita® filter kit usage:
Connect the tubing running from the cooler inlet to the inlet of the filter head, and screw the filter cartridge firmly into the filter head.

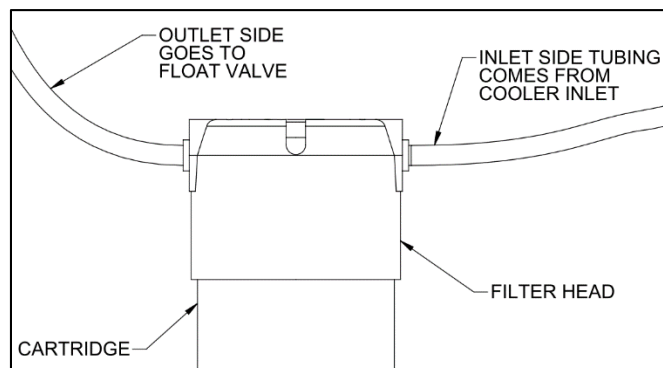
STEP 10: **Any** new filter cartridge must be purged of bubbles and carbon particles (both of which are normal in a new filter) before it can be used. **Do not purge the filter through the cooler**; do this instead:



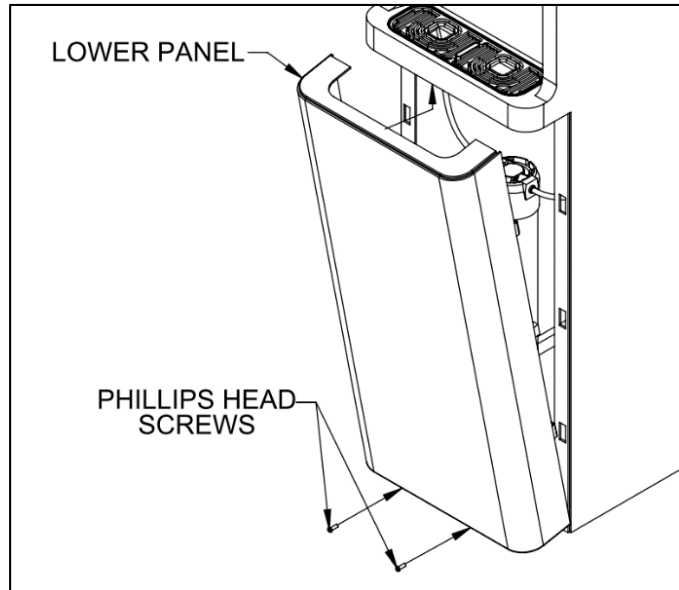
Install the supplied purge tube into the filter head outlet. Direct this tubing into a bucket, and turn on the water supply to purge 5 gallons of water through the filter. Remove the purge tube and connect the tubing running from the cooler float valve to the outlet of the filter. **This step is necessary for replacement filters as well; please keep purge tube for future use.**

STEP 11: Press the filter cartridge into the C-clip until the filter assembly is held by the C-clip. Ensure that the supply tubing is not pinched or kinked, and then turn on the water supply.

STEP 12: Once the unit has filled completely, check the inlet tubing and the cooler for leaks.

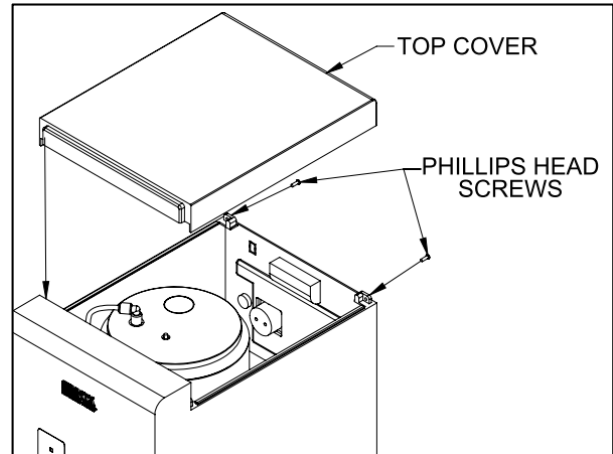


STEP 13: Return the lower panel to its place. Put the bottom of the panel into place on the cooler, press the panel down, and swing the top of the panel into place beneath the drip tray. The two panel screws do not need to be reinstalled, unless added security from tampering is desired.



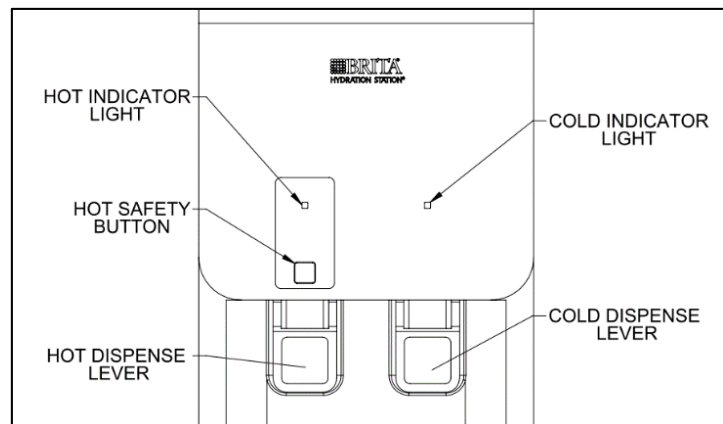
STEP 14: Re-install the top cover with its two screws.

WARNING: DO NOT PLUG IN THE UNIT UNTIL WATER HAS BEEN DISPENSED FROM BOTH THE COLD AND HOT WATER SPIGOTS. TURNING ON THE POWER WITHOUT FIRST FILLING THE WATER TANKS CAN DAMAGE THE UNIT. (SEE NEXT STEP).



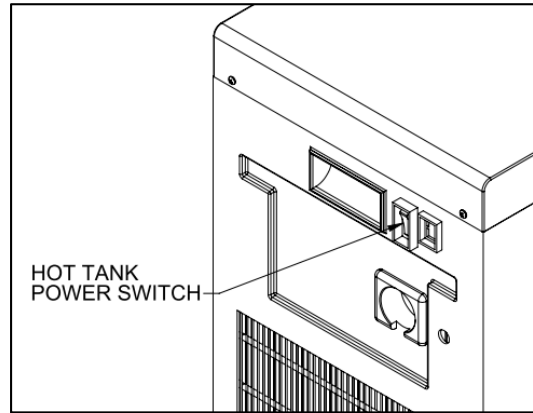
STEP 15: Press the cold dispense lever back until water begins to come out of the cold nozzle (if it does not emit from the nozzle after a moment, consult the Troubleshooting section).

STEP 16: Depress the HOT safety button and hold while pushing the dispense lever. The hot tank will fill and water will eventually begin to dispense. Stop and restart dispensing until all air is evidently gone from the system.



STEP 17: Make sure that the hot water tank power switch on the back of the unit is in the “Off” position. Plug the unit into 115VAC wall power. The “Cold” indicator light should activate, but the “Hot” indicator light should not.

STEP 18: Flip the hot tank power switch to “On.” The “Hot” indicator light should activate. Hot water should be available in about 15 minutes, and cold water in about 30 minutes.
NOTE: TURNING ON THE HOT TANK POWER WITHOUT FIRST FILLING THE TANK CAN DAMAGE THE UNIT.



Operation

WARNING: This unit can cause serious injury if improperly used. Follow all instructions to avoid risks of injury, equipment or property damage, or fire hazard.

WARNING: Never use this unit if the water supply is disconnected or shut off.

Dispensing Cold Water

To dispense cold water, press a cup or other water container against the cold dispense lever beneath the cold nozzle. Pull the cup away from the dispense lever to stop.

NOTE: Pull up on the dispense lever for hands-free cold water dispensing. Return the dispense lever to shut off the cold water.

Dispensing Hot Water

To dispense hot water, hold the hot button and press a cup or other water container against the hot dispense lever beneath the hot nozzle. Pull the cup away from the dispense lever to stop.

CAUTION: Water dispensing from the hot tank is hot enough to cause injury. Take care when dispensing hot water.

Energy Saving Mode

Toggle the hot tank switch (on the back of the cooler) off to save power if hot water is not needed. Using the hot water nozzle in this mode will provide room-temperature water.

Maintenance

Filter Changes

NOTE: This unit can use high-quality Brita® Hydration Station® filters. Please refer to filter label for model compatibility options. The filter label shows the gallon capacity of the filter, filters must be changed at least every 12 months. With higher usage, or depending on incoming water conditions, filter may need to be replaced sooner. Please document filter changes on the filter replacement sticker on the back of unit for maintenance monitoring.

STEP 1: Unplug your cooler and shut off the water supply.
After unplugging this unit, wait 5 minutes before plugging it in again.

STEP 2: Your cooler may have two Phillips screws securing the lower panel of the cooler in place. If so, tilt the cooler back slightly and remove these screws. Pull the lower panel down, and then swing the top out to remove it (for diagram see Cooler Installation – STEP 2). Pull the filter assembly off of its C-clip.

- STEP 2:** Unscrew and discard the old filter cartridge. Screw the new cartridge firmly into place (for diagram see Cooler Installation – STEP 5) and return the filter to its C-clip.
- STEP 3:** **Any** new filter cartridge must be purged of bubbles and carbon particles (both of which are normal in a new filter) before it can be used. **Do not purge the filter through the cooler;** do this instead:
- Disconnect the tubing at the filter outlet and install the supplied purge tube into the outlet. Direct this tubing into a bucket, and turn on the water supply to purge 5 gallons of water through the filter. Turn off the water supply and re-install the original filter plumbing when done (for diagram see page 5).
- STEP 4:** Turn on the inlet water supply and check for leaks.
- STEP 5:** Return the lower panel to its place. Put the bottom of the panel into place on the cooler, press the panel down, and swing the top of the panel into place beneath the drip tray (for diagram see Cooler Installation – STEP 13).
- STEP 6:** Plug the cooler power back in.
- STEP 7:** Note the date of filter change on the filter replacement sticker on the back of the unit.

Annual Float Check

Once a year, carefully lift the lid off of the water tank and press the smaller float (i.e. the failsafe float) against the lid to trip it. This should stop water flow through the inlet valve. Inspect both floats to assure that they are not dislodged or damaged. Replace the lid and press the white reset button on the tank lid to allow water flow through the valve again (for diagram see Cooler Installation – STEP 5).

Drip Tray

The drip tray may be pulled out for emptying. Empty the drip tray frequently to avoid bad odors.

Cleaning - Exterior

Before cleaning this unit, unplug it and wait 5 minutes.

It is recommended that the exterior of the unit and the drip tray area be cleaned regularly using a non-abrasive mild sanitizing cleaner, such as Clorox® Anywhere® Hard Surface™ Daily Sanitizing Spray.

CAUTION: Do not spray any liquid directly onto this unit.

Use a vacuum cleaner to keep the condenser grating on the back of the cooler clean and free of dust accumulation.

Draining the System

- STEP 1:** Close the water supply valve and unplug the power cord.
After unplugging this unit, wait 5 minutes before plugging it in again.
- STEP 2:** Place a bowl or other large container underneath the cold water nozzle, and press the cold dispense lever to drain the main water tank into the bowl.
- STEP 3:** Allow the unit to sit with the power off for at least 30 minutes before draining the hot tank.
CAUTION: The water will still be hot when you drain it; take appropriate precautions to avoid burns while draining the water.
- STEP 4:** Place a container below the hot water drain cap on the back of the unit.
- STEP 5:** Carefully unscrew the drain cap with an adjustable wrench and allow the water to completely drain out. Replace the drain cap when done.

Troubleshooting

NOTICE: Do not attempt to repair, disassemble, or modify your product. Please contact Haws or your water dealer when service is needed.

BRITA® HYDRATIONSTATION® TROUBLESHOOTING	
PROBLEM	REPAIR CHECKLIST
1. Water is not dispensing.	<ul style="list-style-type: none"> a. Make sure the water supply is open. b. Make sure the supply tubing is not bent or kinked. c. Turn off the water supply and lift the main tank lid to see that water is in the reservoir and that the only ice is a ring around the outside. d. Check that the failsafe float is not tripped – remove top lid from unit and press the white reset button on the lid of the tank. e. Replace any filters.
2. Water from cold nozzle is not cold.	<ul style="list-style-type: none"> a. Make sure power cord is plugged in. b. Is cold water being used faster than it can be cooled? Wait 20-30 minutes and try again. c. Is the unit in direct sunlight or near heat? d. Check that the baffle within the main tank is correctly installed.
3. Water from hot nozzle is not hot.	<ul style="list-style-type: none"> a. Make sure power cord is plugged in. b. Is the hot tank switch on the back of the cooler turned on? c. Is hot water being used faster than it can be heated? Wait 5-10 minutes and try again. d. Check that the baffle within the main tank is correctly installed.
4. Hot water is boiling.	<ul style="list-style-type: none"> a. Possible air in hot tank – dispense hot water to remove air from tank.
5. Strange taste or smell from the water.	<ul style="list-style-type: none"> a. Replace any filters. b. Clean main water tank. c. If the unit is not used regularly, drain the water at least once a month.
6. Unusual noise from the cooler.	<ul style="list-style-type: none"> a. Make sure cooler is on installed on a level, even surface. b. Make sure no foreign object has been left on or inside the unit. c. Unplug the unit and call Haws technical support.
7. Unusual smell or smoke from the cooler.	<ul style="list-style-type: none"> a. Odor for a new unit is normal, but the smell should last no more than 15 minutes after the unit has been plugged in. b. Unplug the unit and call Haws technical support.
8. Water leakage from the cooler.	<ul style="list-style-type: none"> a. Unplug the unit, close the water supply, and call Haws technical support.
9. Cooler trips the ground-fault circuit interrupter it is plugged into.	<ul style="list-style-type: none"> a. Unplug the unit and call Haws technical support.
10. Unit wobbles or is unstable.	<ul style="list-style-type: none"> a. Make sure unit is installed on a level, even surface and that unit has been balanced by twisting adjustable feet.
Please call technical support at 1-800-766-5612 if you are unable to troubleshoot this unit.	

BRITA® HYDRATION STATION® LIMITED WARRANTY

TERMS AND CONDITIONS. This warranty is provided by Haws Corporation (Herein referred to as "HAWS"). This warranty provides for, at HAWS's sole discretion, the entire replacement of a Point of Use Water Cooler (Herein referred to as "POU Cooler") deemed defective or replacement of just the defective parts of the POU Cooler in question. This Limited Warranty does not provide for any labor allowances to Dealer to repair defective POU Coolers. This Limited Warranty does not offer coverage for components that are not factory installed such as dealer-installed accessories not originally sold by manufacturer. Customer agrees to notify HAWS in writing if any nonconformity, defect, damage, contamination, or problem with the POU Cooler.

INSTALLATION AND OPERATION. This Limited Warranty applies only when the POU Cooler is installed and operated in accordance with HAWS's written instructions included with each unit. It does not apply to POU Coolers, which on examination by HAWS have been subjected to accident, modifications, reconditioning, abuse, misuse, misapplications, corrosive type atmospheres, abnormal use or damage from shipping and handling.

Warranty Coverage:

FIRST TWO YEARS: HAWS warrants the complete POU Cooler including compressor, hermetically sealed refrigeration system, faucet or faucets, and electrical components (cold control, compressor, overload/relay, heat band, and hot controls) to be free from defects in material and workmanship under normal use for 2 years (24 months) from the Invoice date.

Minor Repairs. Upon notification of a defective part and POU Cooler serial number by dealer, HAWS will replace the parts free of charge either providing the actual parts as replacement, or issuing credit for the purchase price of the part to the dealer within 30 days. Dealer acknowledges that it must have only qualified technicians, as defined by state and local codes, perform any parts replacement or else the warranty set forth herein will be voided. Any labor charges and shipping costs associated with minor repairs will be the responsibility of the dealer.

Major Repairs / Refrigeration (Sealed System Repairs). Upon notification (to include the serial number and reason code for the major failure) of a major defect in the refrigeration system, HAWS will provide dealer a replacement POU Cooler with a one (1) year limited warranty, on the same terms and conditions as contained herein, at no charge on customer's next order. Dealer must hold POU Coolers with major defects for 30 days in the event HAWS personnel need to inspect the coolers. Dealer may thereafter dispose of the POU Coolers at dealer's expense.

CUSTOMER'S OBLIGATIONS. Customer must provide proof of installation date when repair is required. The Customer also has the obligation and responsibility to return the complete unit to the owner's equipment or service center or closest authorized distributor (HAWS at www.BritaHydrationStation.com ; or 800-766-5612), if the compressor, refrigeration or water system is found to be defective during the warranty period, at Customer's sole expense.

HAWS'S OBLIGATIONS. HAWS's obligation under this Limited Warranty is limited to supplying the parts or issuing credit for minor parts or to the replacement of the entire POU Cooler or issuing credit for the POU Cooler dispenser or any part of the POU Cooler which is expressly covered by this Limited Warranty as stated above, but only if HAWS determines that the POU Cooler, the part or parts, and the purported defect or defects, are covered by this Limited Warranty, in HAWS's sole discretion. This Limited Warranty covers the POU Cooler only.

PERSONS ENTITLED TO BENEFIT WARRANTY. This Limited Warranty is applicable only to (i) original purchasers who purchase the POU Cooler for resale or rental in the ordinary course of business (i.e. dealer), and (ii) the first consumer who purchases the POU Cooler other than for resale or rental (referred to collectively herein as "Customer".) Dealer agrees to communicate to consumer any and all waivers and limitations contained in this Limited Warranty. **WARNING:** This product is listed with UL. UL Certification is void if the cooler is modified, combined with other devices, or a refurbishing process is used that can damage the electrical components and may cause electrical shock or fire. Any questions regarding this Limited Warranty or performance of HAWS's obligations under this Limited Warranty should be addressed to HAWS at www.BritaHydrationStation.com ; 800-766-5612.

Preservation and Placement of Point of Use Cooler. Customer shall use any and all means necessary to ensure that the POU Cooler is preserved, safeguarded, and kept in its original condition. Customer understands that POU Cooler is a water appliance and may experience condensation or other moisture from time to time, and as such, shall be responsible for proper placement of the POU Cooler. Customer shall be responsible to contact their authorized Dealer for inspecting POU Coolers annually and understands that serious water damage can occur if the unit is not maintained or installed properly.

Disclaimer of Express and Implied Warranties and Consequential Damages. In no event shall Haws Corporation be liable for the payment if any consequential, punitive, indirect, or special damages, including but not limited to lost profits, irrespective of whether such damages purportedly arise from contract or tort. HAWS's liability, if any, shall be limited to either providing replacement parts or replacement of the POU Cooler. Under no circumstances will liability exceed the amounts paid by Customer for its purchase of the POU Cooler. HAWS shall not be liable for any damages caused by or which arise out of the acts or omissions of a third party. THE WARRANTIES AND REPRESENTATIONS SET FORTH HEREIN ARE IN LIEU OF ANY OTHER WARRANTY, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY, QUALITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER'S SOLE AND EXCLUSIVE REMEDY IN CONTRACT, TORT OR UNDER ANY OTHER THEORY AGAINST HAWS RESPECTING THE GOODS ARE AS DESCRIBED HEREIN AND NO OTHER REMEDY (INCLUDING, WITHOUT LIMITATION, CONSEQUENTIAL DAMAGES) SHALL BE AVAILABLE TO CUSTOMER. Some states do not allow limitations on how long an implied warranty lasts, and to what extent consequential damages may be limited, so the limitations may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Miscellaneous. This document constitutes the final and entire agreement among parties with respect to the subject matter hereof. Unless modified by HAWS in writing, this Limited Warranty supersedes all oral or written communications relating to the POU Cooler, including statements made by salespersons.

SHOULD YOU EXPERIENCE DIFFICULTY WITH THE USE OF THIS MODEL, OR REQUIRE REPLACEMENT PARTS, PLEASE CALL:

**TECHNICAL SUPPORT:
1-800-766-5612**